

Virtual and Hybrid Facilitation Challenges

NCCI Activity

Virtual Facilitation Challenges from the Video	Votes
	7
not using the mute button; background noise	6
Distractions	3
seeing yourself on camera	3
Lack of energy/enthusiasm	3
troubleshooting tech issues instead of dealing with facilitating to the goal of the meeting	3
You don't know who is actually paying attention.	2
Less controllable environment for focused attention/work	2
Lack of preparation	1
Technology	1
Late arrivals	1
Everybody not on time and connection difficulties	1
Concentration is more difficult	1

Additional Challenges Posed by a Hybrid Environment	Votes
Distractions	6
Facilitator needs to be really "on it" to make sure online participants are fully included	5
It is hard to tell who is talking when there is a group calling in from a conference room and then a bunch of people individually from home.	5
Tech issues	4
engaging people in the room and joining virtually	4
Not always knowing in advance who will join in person vs. virtually.	4
Ensuring everyone feels seen/heard/included	3
inability to see body language as clearly	2
In person may get more attention	2
Being clear on who is in charge	2

Accessibility in a virtual environment - quite a few tools are not fully accessible	1
Difficulty sharing documentation	0